

FIG. 1

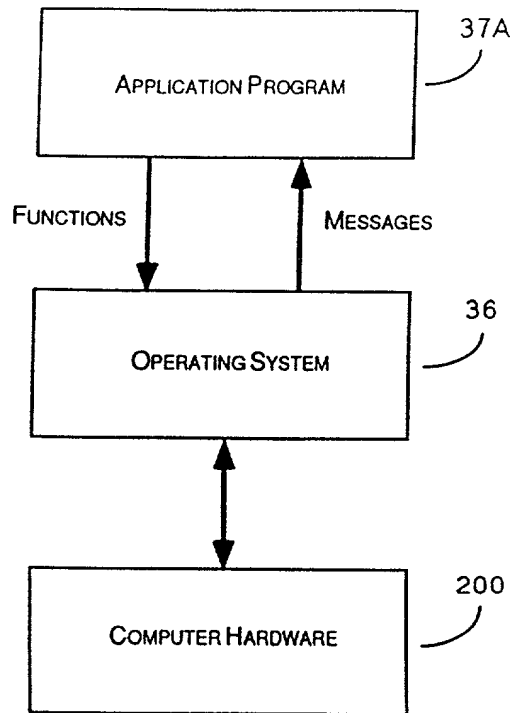


FIG. 2

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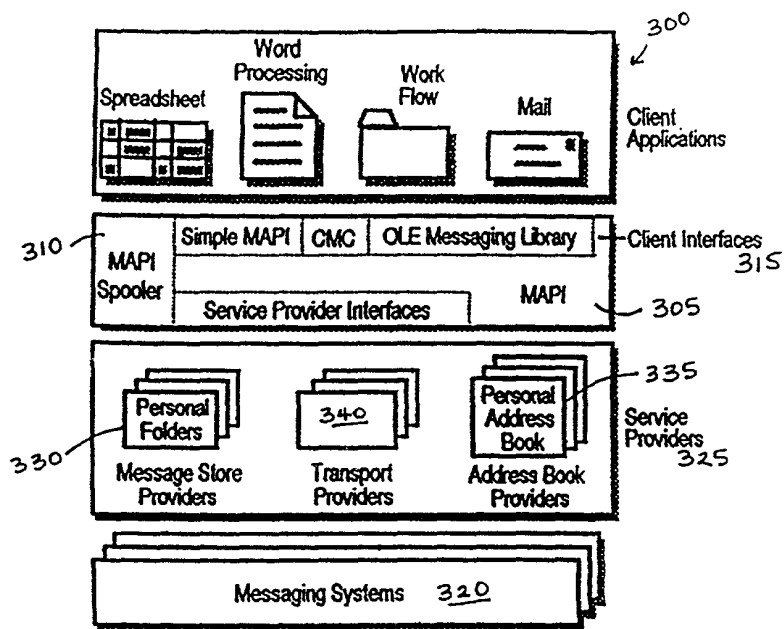


FIG. 3

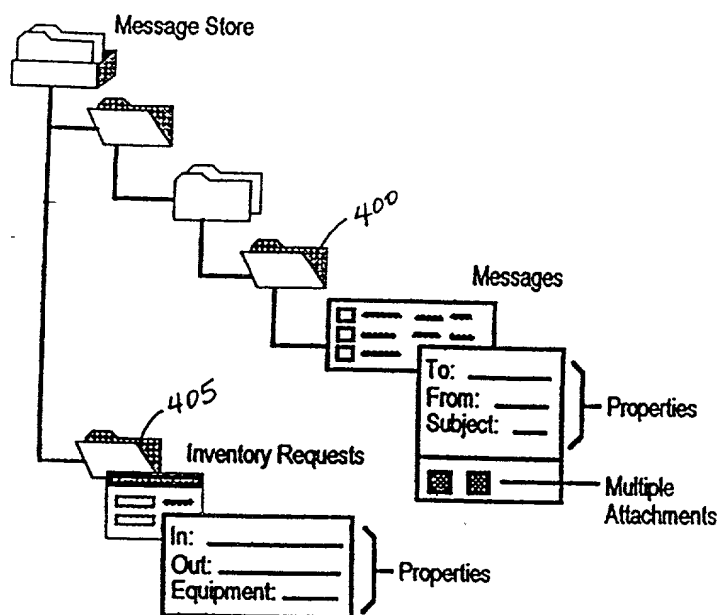


FIG. 4

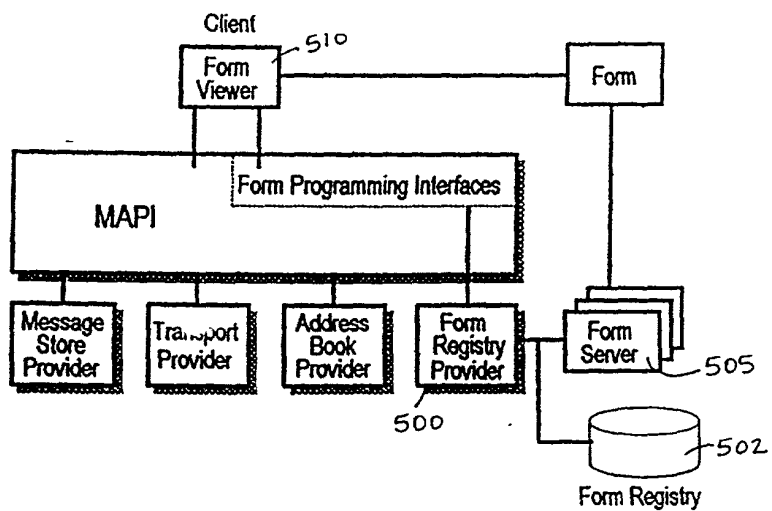


FIG. 5

To: billb; sm henry; patterson 600

Fig. 6a

To: billb; Henry Smith; Roger Patterson 605

Fig. 6b

To: billb; Henry Smith; Roger Patterson 610

- Bill Barnes
- Bill Barry
- Bill Benack
- Bill Blewell
- Bill Bliss
- Bill Blomgren
- Bill Bailey
- Show More Names...
- Create new address for "billb"
- Address Book
- Cut
- Copy
- Delete

Fig. 6c

Screen Displays - Original Name Resolution

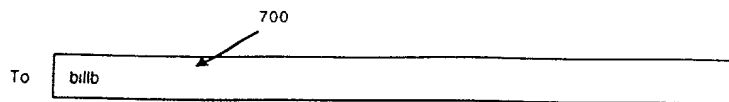


Fig. 7a

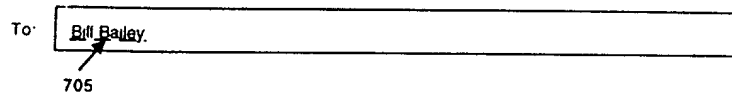


Fig. 7b

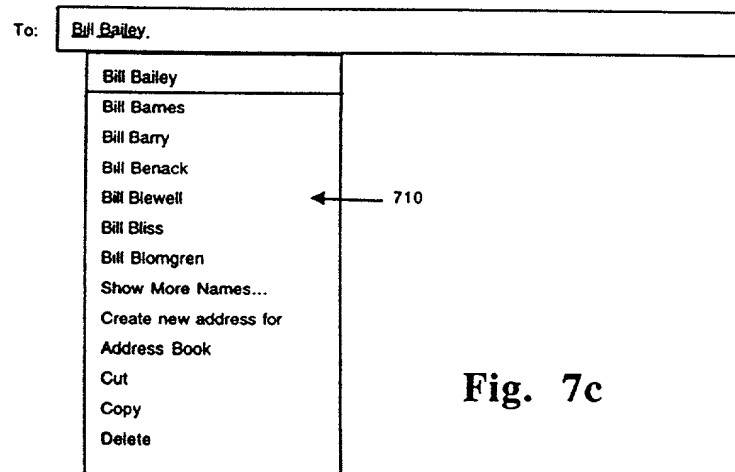


Fig. 7c

# Screen Displays - Nickname Resolution

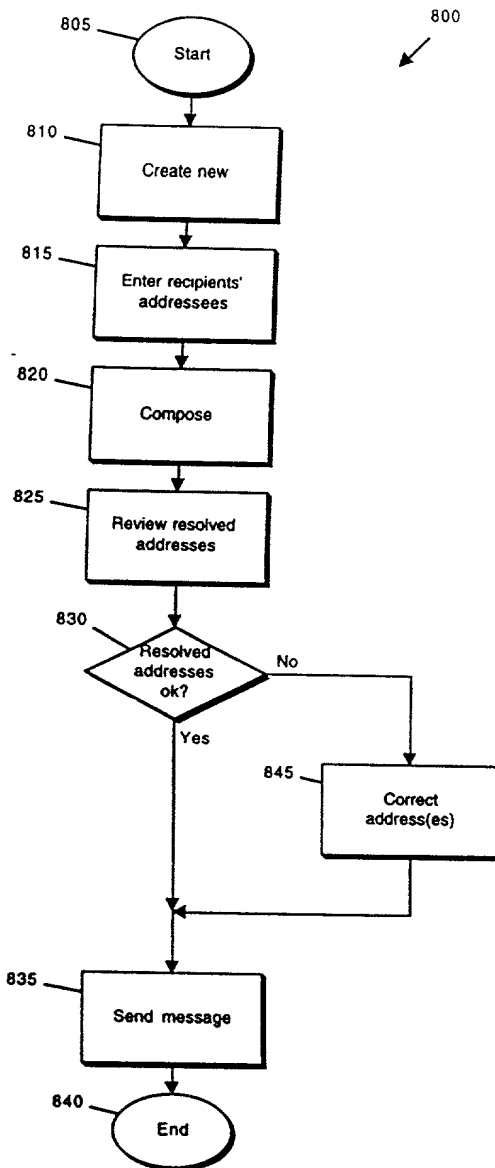
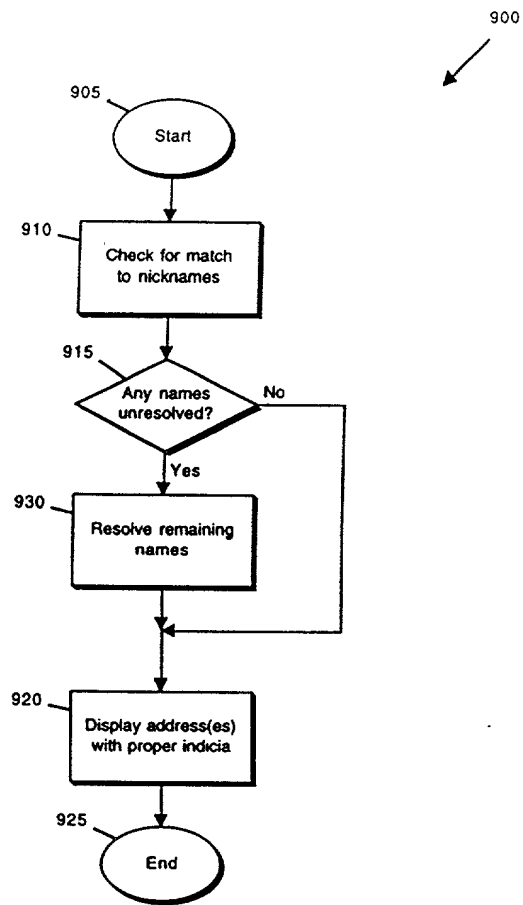


Fig. 8

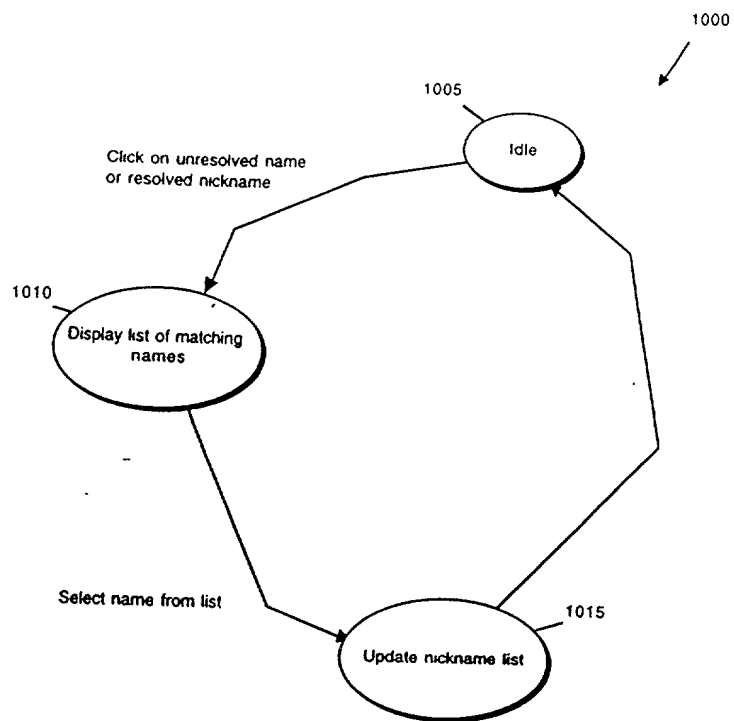
Flow Diagram - User's Perspective





**Fig. 9**

Flow Diagram - Name Resolution  
from Program's Perspective



**Fig. 10**

State Diagram - Nickname Resoution  
from Program's Perspective

		<u>Item</u>	
		<u>Property Tag</u>	<u>Value (data)</u>
		Sender	...
		Recipient(s)	...
		Subject	...
		Body	...
1100	----->	Status	...
1105	----->	Message Flag	...
1110	----->	Due Date	...

Fig. 11

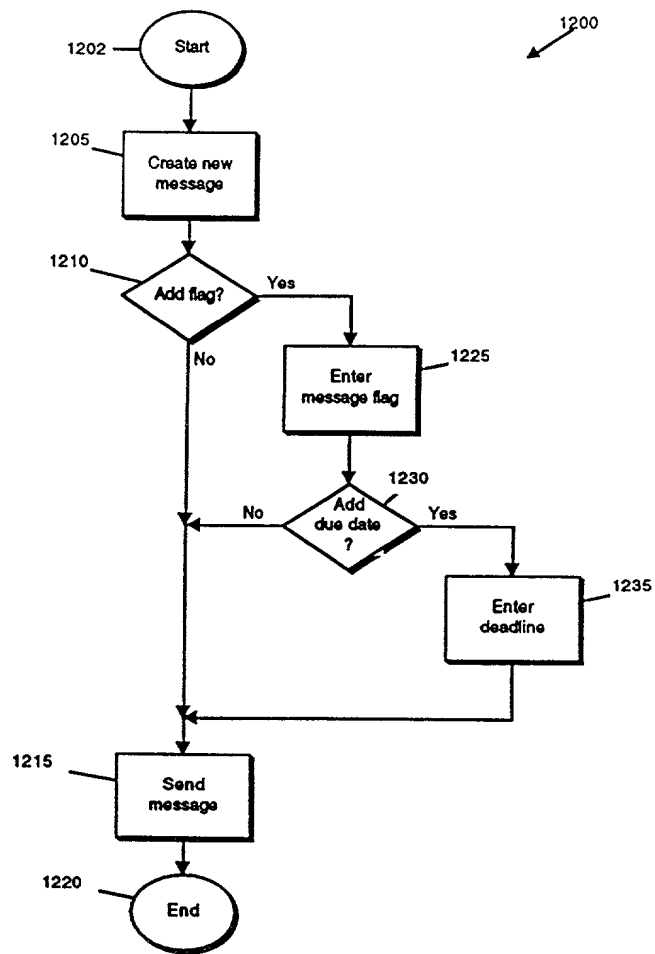


Fig. 12

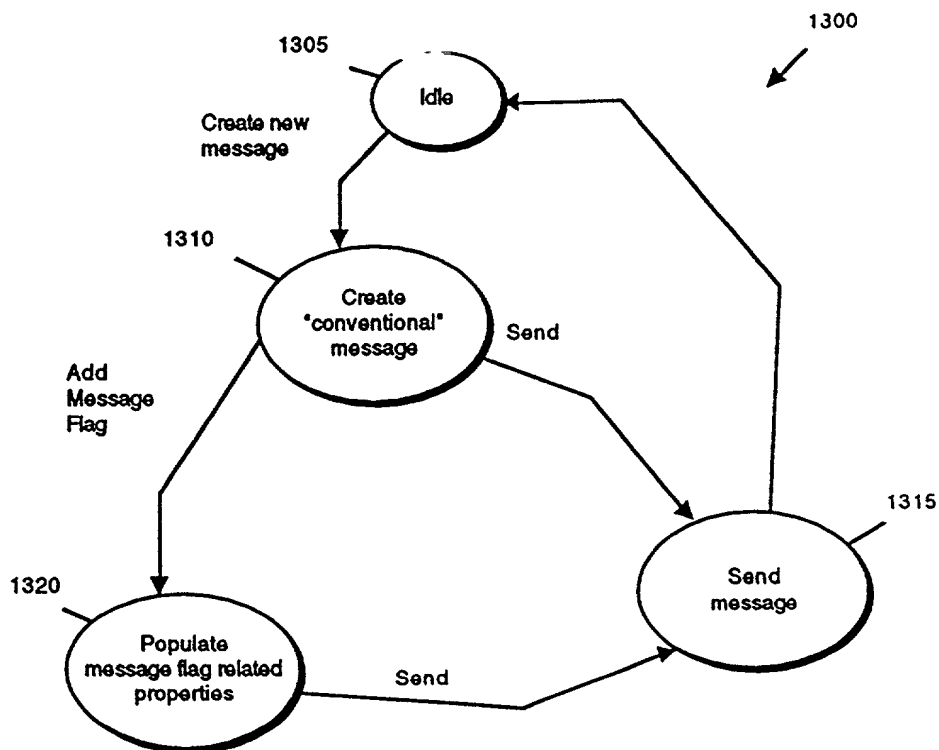


Fig. 13

1400



1405

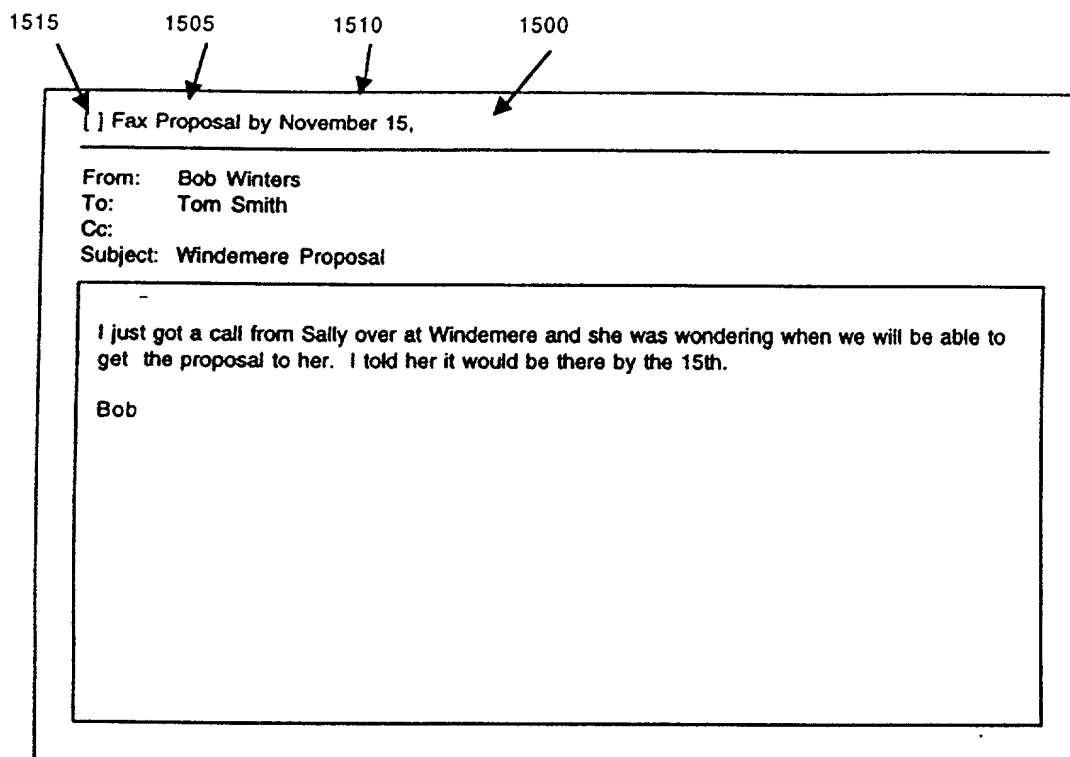


<u>Read</u>	<u>Status</u>	<u>Encl</u>	<u>From</u>	<u>Subject</u>	<u>Rcvd</u>	<u>Size</u>
N	—		Bob Winters	Windemere Proposal	2/12/96	2 K
Y			Drew Lytle	RE: News views	2/12/96	6 K
Y			Scott Thurlow	RE: userspecro	2/12/96	3 K
Y		Y	Trio Account	Get on the WWW	2/11/96	12 K
Y	✓		Becky Kaplan	Module Name question	2/11/96	3 K
Y			Brad Thompson	RE: project status	2/10/96	8 K
Y	—		Pam McBain	upcoming release	2/6/96	4 K
Y		Y	Scott Gode	Terminology	2/5/96	39 K
Y	✓		Brian MacDonald	lunch	2/2/96	5 K

Fig. 14

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**Fig.15**